



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Jim Beck III Art Unit: 2655  
Serial No.: 09/484,140 Confirmation No.: 9326  
Filed: January 18, 2000  
For: AUTOMATIC CALL DISTRIBUTOR  
WITH LANGUAGE BASED ROUTING  
SYSTEM AND METHOD  
Attorney  
Docket No.: 77529

I hereby certify that this paper is being  
deposited with the United States Postal  
Service as first class mail in an envelope  
addressed to: Commissioner for Patents,  
P.O. Box 1450, Alexandria, VA 22313-1450:

3/28/06 Barbara Dowd  
Date

AMENDMENT

Assistant Commissioner for Patents  
Mail Stop AMENDMENT  
Washington, D.C. 20231

Sir:

In response to the Office Action of September 30, 2005, please  
amend the above-identified application by amending claims 1, 7,  
and 14 as follows: